

Cost Rs. 500/-

Tender Enquiry No. S- 229 /15-A-S (Contract Services)

Dated : 03-02-2017



TENDER DOCUMENT

For

**Outsourcing Services of Drivers, Safaiwala, Mali,
Typist (Hindi/English) &
Technical Labourers (Unskilled).**

In

**SURVEY OF INDIA
DIRECTOR, WESTERN PRINTING GROUP, PALAM
AND INTERNATIONAL BOUNDARY
DIRECTORATE
NEW DELHI**

**TO BE SUBMITTED BY 02/03/2017 (1400 Hrs)
Total No. of pages of Tender document = 22 pages**

Cost Rs. 500/-

**Chairman Combined Procurement Board
Directorate of Survey (Air) & DGDC
Wing-IV, IInd Floor, West Block-IV
R.K.Puram
New Delhi-110066
Phone No. 26107795, 26108392**

NOTICE INVITING OPEN TENDERS

Sealed Tenders, duly super scribed Tenders for outsourcing services for Drivers, Safaiwala, Mali, Typist (Hindi/English) & Technical Labourers (Unskilled) at Survey of India and addressed to The Chairman, Combined Procurement Board, Directorate of Survey (Air) & DGDC are invited so as to reach on 02/03/2017 1400 hrs. The tenders can also be deposited in the Tender Box kept near Reception, Ground Floor, Directorate of Survey (Air) & DGDC, West Block No. IV, R.K. Puram, New Delhi-110066 not later than on 02-03-2017 1400 hrs. Tenders will be opened on the same day on date 02-03-2017 at 1500 hrs in the presence of the tenderers or their representatives who may like to be present.

2. Detailed information / terms and conditions in tender either be downloaded from Survey of India's Website: www.surveyofindia.gov.in or can be obtained from the office of the Director Survey (Air) & DGDC, West Block-IV, R.K. Puram, New Delhi-110066 on all working days from 1000 hrs to 1700 hrs till 02-03-2017 1200 hrs.



(ARINDAM GUPTA)

LT COL

Deputy Suptdg. Surveyor
for Director Survey (Air) & DGDC

Cost Rs. 500/-

DIRECTORATE OF SURVEY (AIR) & DGDC

SURVEY OF INDIA

WING-IV, IIND FLOOR, WEST BLOCK-IV

R.K.PURAM, NEW DELHI – 110066

Phone No. 26107795, 26108392

DOMESTIC COMPETITIVE BIDDING

(Through call of open Tenders)

Tender No. S- 229 15-A-S (Contract Services)

Dated: 03-02-2017

| | |
|--|--|
| Name of Work | Providing Outsourcing Services of Drivers Safaiwala, Mali, Typist (Hindi/English) & Technical Labourers (Unskilled) at Survey of India's offices at New Delhi |
| Estimated value of contract | Rs. 16,00,000/- |
| Earnest Money Deposit | Rs. 80,000/- |
| Last Date & Time for receipt of Bid | 02-03-2017 at 1400 hrs. |
| Time and Date of Opening of Technical Bid | 02-03-2017 at 1500 hrs. |
| Place of opening of Technical Bid | Conference Room IInd Floor, Wing-IV West Block 6IV, R.K. Puram, New Delhi |
| The tender documents can be obtained from: | The Director Survey (Air) & DGDC Wing No. IV IInd Floor, West Block IV, R.K Puram. ND-110066 |
| Tender document can be submitted at: | Tender Box kept near Reception, Ground Floor, Directorate of Survey (Air) & Delhi GDC from 0900 hours to 1700 hrs (upto 1400hrs, on 02-03-2017) |
| Tenders addressed to: | The Chairman Combined Procurement Board The Directorate of Survey (Air) & DGDC, Wing IV IInd Floor, West Block 6IV, R.K.Puram, New Delhi 110066 |

SECTION-11 **INVITATION FOR BID**

The Chairman, Combined Procurement Board, Director Survey (Air) & DGDC, Survey of India, Wing No. IV, IInd Floor West Block-IV, R.K.Puram, New Delhi,-110066 invites sealed two bid systems from the eligible registered agencies for providing Outsourcing Services of Drivers, Safaiwala, Mali, Typist (Hindi/English) & Technical Labourers (Unskilled) at following location of Survey of India offices, New Delhi.

1. Director
Western Printing Group
Survey of India, Near Palam Railway Crossing
Palam Village Road, Delhi Cantt.-110010.
2. Director
International Boundary Directorate Room No. 37-B, L-II Block, Brassey
Avenue, Church Road, New Delhi-110001

(ii) Scope of Work:

The following services are to be provided in the office premises of Director Western Printing Group, Survey of India, Palam Village Road, Near Railway Crossing, Delhi-110010 & International Boundary Directorate New Delhi during the period of contract. Details of the job work are as under:

- **Driver** shall be deployed for Driving the official vehicle and he should be aware with Traffic Rules & have a valid license. Normally working hours will be from 0900 hrs to 1730 hrs on all working days except weekly off and closed holidays. The Director, Western Printing Group reserves the right to change the timings and assign other duties, if required.
- **Safaiwala** shall be deployed for cleaning of rooms, corridors, toilets, clearing small and big dustbins etc. in the office building and specified outer areas of the office premises. Working hours will be from 0900 hrs to 1730 hrs on all working days except weekly off and closed holidays. The Director, WPG reserves the right to change the timings and assign other cleaning duties, if required.
- **Mali** shall be deployed for cleaning of garden, growing plants, flowers, grass, trimming the plants, vegetation, spray pesticides time to time including watering the plants to keep the area green & neat & clean in the office complex and specified outer areas of the office premises. Working hours will be from 0900 hrs to 1730 hrs on all working days except weekly off and closed holidays. The Director, WPG reserves the right to change the timings and assign other cleaning duties, if required.

- **Technical Labourers** (Un-Skilled) shall be deployed in Various Sections of this office for general duties. Working hours will be from 0900 hrs to 1730 hrs on all working days except weekly off and closed holidays. The Director, Western Printing Group reserves the right to change the timings and assign other duties, if required.
- **Typist** (Hindi /English) should have sound knowledge of typing both in Hindi and English. Working hours will be from 0900 hrs to 1730 hrs on all working days except weekly off and closed holidays. The Director, Western Printing Group / International Boundary Directorate reserves the right to change the timings and assign other duties, if required.

(iii) Period of Contract and Number of Personnel:

| Sl. No. | Categories | Approximate Requirement | Academic Qualification | Period |
|---------|---------------------------------|-------------------------|---|-----------|
| 1. | Drivers | 01 | Passed 8 th Standard having valid Driving license including 2 year experience and should know for road map of Delhi. | 12 Months |
| 2. | Safaiwala | 02 | 5 th passed | --do-- |
| 3. | Mali | 01 | 5 th passed | -do- |
| 4. | Technical Labourers (Unskilled) | 06 | 5 th Passed | --do-- |
| 5. | Typist (Hindi/ English) | ** 02 | Graduate | --do-- |

for
Director
Western
Printing
Group
Palam

** 01 for WPG
Palam

** 1 for IBD,
N Delhi

* Note : Requirements of Manpower may vary.

(iv) Eligibility Criteria for the Bidder:

1. The bidder must have valid EPF registration, ESI registration, Service Tax registration, PAN/TAN number, VAT clearance certificate, Registration Certificate, Registration with Labour Commissioner in providing such services in offices at Delhi.
2. The service providing agency must have Valid License to engage such manpower issued by DC (Labour Commissioner) Delhi or other competent/controlling authority.
3. The service providing agencies/firms having good track record, manpower capacity and relevant experience are only eligible to apply.
4. Only one tender paper is allowed to be submitted by a bidder.

5. The earnest money deposit (EMD) of Rs.80,000/- by means of Demand Draft/Banker cheque drawn in favour of ESTABLISHMENT AND ACCOUNTS OFFICER, Dte of Survey (Air) & DGDC PAYABLE AT NEW DELHI shall be submitted along with the tender.
6. The contract will be awarded initially for a period of 12 Months. The Director, Western Printing Group / International Boundary Directorate Competent authority reserves the right to Reduce the contract period on unsatisfactory performance or any other dispute and extend the contract for a period of 01 to 12 months with mutual consent on the same rates, terms and conditions.
7. The bid document can be downloaded from www.surveyofindia.gov.in
8. Chairman Combined Procurement Board reserves the right to issue the tender enquiry only to those agencies, which fulfills the eligibility criteria and also reserve the rights to accept or reject any bid in full or a part of it and cancel the bidding process at any point of time without thereby incurring any liability to the affected bid or bidders.
9. The Tender Form can be obtained from the given address between 1000 hrs to 1700 hrs on all working days of the office on payment of non refundable fee of Rs.500/- by Demand Draft drawn in favour of Establishment & Accounts officer, Dte. of Survey (Air) & DGDC, payable at New Delhi.

OR

It can be downloaded from Survey of India's Website www.surveyofindia.gov.in. The cost of Rs. 500/- in the form of DD/Pay order should be enclosed along with the tender at the time of submission.

10. The sealed tenders complete in all respect should be submitted on the tender box kept near Reception, Ground Floor, Directorate of Survey (Air) & DGDC, West Block No. IV, R.K. Puram New Delhi-110066 on 02-03-2017 up to 1400 hrs and the bid will be opened on same day at 1500 hrs on the at Conference Room, IInd floor, Wing-IV, West Block No. 4, R.K. Puram New Delhi-110066.

(v) Tendering Process:

The tenders should be submitted in two sealed covers. The first sealed cover should be super scribed "**Operating Bid**" and should contain:

- a. Checklist of documents submitted (Annexure-A)
- b. The Performa at Annexure-B duly filled in.
- c. Agency profile including previous experience of manpower supplied to Government/Semi Government/ Autonomous agencies.
- d. Acceptance of Tender offer at Annexure-C.
- e. Demand Draft for Earnest Money Deposit.
- f. All other required documents.
- g. Demand Draft for Tender fees

-- The second sealed envelope super scribed '**Price Bid**' should contain only rates which are to be quoted per person on monthly basis in the proforma given as per Annexure-D.

-- Both the sealed covers should be placed in the main sealed envelope super scribed Tender for Outsourcing the services of Manpowerö. This should be addressed to CHAIRMAN, COMBINED PROCUREMENT BOARD, Directorate of Survey (Air) & DGDC Survey of India, Wing No. IV, IInd Floor, West Block No-4, R.K. Puram New Delhi - 110066 and sent by post or hand delivered in the Tender box latest by 1400 hour of 02-03-2017 and shall be opened on the same day i.e. 02-03-2017 at 1500 hours in presence of the tenderers or their authorized representatives. In the event of office being closed for unavoidable circumstances on the last date of receipt or opening of bid as specified, the bid will be received/opened on the next working day at the same time and venue.

(vi) Evaluation of Bids:

- a. First the check list as given in Annexure A will be checked for the completion, failing which the tender will be declared as non-responsive and thus liable for rejection.
- b. The operating bid evaluation will be done to assess the ability of the agency for rendering the requisite services subject to qualifying the eligibility criteria given.
- c. Operating bid (Annexure B) will be opened after checking the checklist (Annexure A). If all requisite documents sought in the tender are not found with the bid documents the tender will be declared as non-responsive and thus liable for rejection. Price bid should be strictly in compliance to the provisions and instructions given in the tender. In case of any violation/deviation, such bid should be considered as non- responsive and thus liable for rejection.
- d. Bids shall be examined to determine the correctness of the information furnished by the bidder in its bid. In case any information is found incorrect / false, the bid shall be considered as non-responsive.
- e. Procurement Board may contact and verify bidder's information, references and data submitted in the bid without further reference to bidders.
- f. Procurement Board reserves the right to use and interpret the bids as it may, in its discretion, consider appropriate, when selecting bidders for granting of the Letter of Intent/ Notification of Award of Contract.
- g. Procurement Board may seek clarification in writing from bidder by fax/email. Bidder shall promptly reply by fax/email within the given time limit.
- h. The comparison shall be of total price offered inclusive of all taxes.

(vii) Earnest Money Deposit (EMD)

Bidders are required to furnish Bid Security (EMD) along with the Tender offer. The EMD should be in the form of a Bank Draft /Bank Guarantee from any Nationalized Bank for Rs.80,000/- (Rupees Eighty Thousands Only). The EMD should be furnished in favour of "Establishment & Accounts Officer, Dte. of Survey (Air) & DGDC New Delhi". Tenders received without the Earnest Money Deposit will be summarily rejected. Unsuccessful Bidders' EMD shall be refunded within 30 days after the expiry of the period of the tender offer validity prescribed by the Survey of India. EMD will be refunded to the successful bidder after signing of the Contract Agreement on the terms and conditions as stipulated in this Tender Document and after obtaining Performance Security of 10% from him. No interest is payable on the BID SECURITY AMOUNT.

If the successful tenderer fails to furnish the Performance Security, the whole earnest Money Deposit shall be forfeited without any reference to successful tenderer.

(viii) Instructions To Bidders:

- i) Each page of the tender must be signed by the tenderer. The sealed cover containing Tender should be superscripted "**Tender for Outsourcing the services of Man Power**". Covers not so superscripted are liable to be ignored.
- ii) It is the responsibility of the bidders to see that their tenders reach the Chairman, Combined Procurement Board at the above address by due date and time. The fact of having posted an offer in time will not bind the Chairman for considering the tender, in case such an offer is delayed in post or misdirected due to incomplete or incorrect superscription or address or any other reason.
- iii) All services shall be performed by the persons qualified and skilled in performing such services. The persons engaged shall not be below the age of 18 years and they shall not interfere with the duties of the employees of this office. If this office finds any person(s) employed by the service provider incompetent, the service provider will be bound to replace the same with a competent person(s) to the satisfaction of this office.
- iv) The Chairman, Combined Procurement Board, Survey of India, shall not be responsible for any postal delay or non-receipt of tender by due date and time due to any reason whatsoever may be.
- v) The rates quoted should be on per man-month basis. The rates offered should be valid for acceptance up to 90 days from the date of opening of the tender. Any offer falling short of the validity period is liable for rejection. The rates offered should be firm & final for 12 months and shall remain in force until 3 months after the expiry of the contract period. **Any statutory change in the rates is to be absorbed by the agency during the contract period. The bidders are requested to quote the rates accordingly.**
- vi) The statutory charges like Employer's share towards EPF & ESI and Service Tax, etc. which shall be payable by Survey of India over & above the Minimum wages or basic wages may be indicated while submitting the Price bid. However, bidder's service/handling charges (inclusive of overheads, supervision charges, bonus, gratuity etc.) may be quoted in clear terms as per Annexure 'D'. Service charges quoted as 0 % (Zero) will not be entertained & bid will be rejected.
- vii) The Agency so engaged will entirely be responsible to deposit EPF & ESI (both employer & employee share), Service Tax etc. with the respective departments in respect of the outsourced services of Man Power employed by them for every month. A copy of the receipt bearing individual employee enrolment No. and name for above deduction on this account shall be submitted to this office's accounts branch with the bill of succeeding month. The Survey of India will not be responsible for any liability on this account whatsoever.

- viii) The rates offered should be firm and final and should be inclusive of all taxes as applicable viz. Service Tax, EPF, Employers Contribution Fund, Employers Contribution on ESIC etc. Rates for all the categories of manpower/services should be unit consolidated rate on per man month basis i.e. including all weekly offs for the month. Board shall consider only the total amount i.e Grand Total of unit Consolidated Rate (per man month) in Rs. for the purpose of acceptance of tender.
- ix) Completeness of Tender offer: The bidder is expected to examine all instructions, forms, terms and conditions in the Tender Documents. Failure to furnish all information required by the tender documents may result in rejection of tender offer. Tender should be neatly filled in and the person signing the tender should duly authenticate any errors or corrections in the tender No white fluid/Eraser are allowed on financial bid.
- x) The family members or close relatives of serving Survey of India employee shall not be offered the service.
- xi) These persons shall have to undergo police verification and the verification report to this effect shall be submitted by the tenderer to Survey of India for information/ record.
- xii) The Contractor shall ensure regular health checkup of his contract Man Power in compliance of provisions of Labour Act or any other law as applicable here.
- xiii) Bids shall be remain valid for 90 days after the date of opening prescribed by the SOI. A bid valid for shorter period shall be rejected by SOI as non responsive.
- xiv) The Successful bidder shall give following undertaking in the form of an affidavit on non-judicial stamp paper of Rs. 50/- duly attested by the notary public/1st class Magistrate and the same shall be part of the agreement :-

"That we M/swith our registered office at shall

deposit all the contributions like EPF,ESI, EDLI and Service tax etc. with the appropriate regularly and that provisions of labour law and rules as made applicable by the appropriate Govt, in respect of contract Safaiwala, Mali, Drivers and Technical Labourers etc. for which the contract has been awarded".

Further, we M/s shall deposit employers and employees Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) contributions towards EPF, ESI, EDLI and Service tax by the due dates and supply attested copies of the challans (clearly showing relevant entries against the individual names deployed on duty) of the previous months. The monthly wages bill including all the statutory liabilities will, however, be released only after ensuring that all the statutory liabilities of the previous month have been deposited with appropriate authorities through relevant challans".

In case the contractor fails to produce copies of the relevant challans, Survey of India will be at liberty to deduct such amounts from the bills and deposit the same with the concerned authorities. In the event of any penalty imposed by the concerned Department due to delayed deposit, the same shall be paid by the contractor. Evidence of such deposits will then be supplied to the contractor. Further, copies of ESI Card (with ESI Code) in respect of each such

contract Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) will be required to be submitted to Survey of India for onward transmission to the ESI Corporation as per standing requirement. Similarly EPF Code in respect of each such Driver, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers must be submitted to Survey of India.

- xv) The contractor shall not sublet, transfer or assign the contract or any part thereof to any other party.
- xvi) If the services provided by the contractor are not found as per the prescribed standards wholly or partly and in case of breach of any contractual obligations, Chairman Procurement Board reserves the right to get the services from other sources at the risk and cost of the contractor.
- xvii) The SOI shall not be in any manner concerned with the internal affairs of the contractor i.e. dispute and dissolution etc. or affairs concerning any other (third) party that the contractor may be having.
 - a. In case of non providing /providing of less number of persons, SOI reserves the right to levy penalty as may be decided by Procurement Board. Further, for providing of inferior quality of services continuously, SOI reserves the right to cancel the contract.
 - b. In case penalty is imposed for more than 5 times on the contractor on account of non providing/providing of less number of persons to SOI the contractual agency is liable to be considered for cancellation of contract, forfeiture of security and blacklisting of the firm upto the period of 3 years, for further tendering.
- xviii) The contractor shall submit the consolidated wage bill consisting of basic wages, statutory liabilities and tenderers service charges for the categories of outsourcing services deployed for duty in SOI premises duly supported with the following documents:
 - a. Attendance report duly signed by any authorized officer of the SOI.
 - b. Documents in support of deposit of EPF/ESI/EDU/Service tax of the previous month by 3rd day of the following month, clearly specifying the relevant entries against the names of contract labour in respect of whom statutory liabilities have been deposited.
- xix) The contractor shall further prepare the required accounts in consultation with the concerned accounts branch for the issue of annual statements of EPF etc. to the contract staff in time. The tenderer shall also be solely responsible for any lapse or delay for the submission of any return to the concerned authority of the labour Department /EPF/ESI organizations about the staff engaged on contract basis through them as per rules.
- xx) The contractor shall himself be solely responsible for the timely submission of bills and timely payment of wages to the Contractual staff.
- xxi) On the expiry of the contract, the personnel deployed by the contractual agency shall be relieved automatically. However, the contractual agency will clear their accounts by paying them all their legal dues as required under the law in force. In case of any dispute on account of the termination of employment or non-payment of dues of the personnel by the tenderer, it shall be the entire responsibility of the tenderer to pay and settle the same. The tenderer shall comply with all the orders/awards passed by the competent authority/court in respect of the personnel engaged by it

- xxii) Any notice required or permitted to be given pursuant to this agreement shall be duly given or sent through Speed Post and addressed to the tenderer through their proprietor or partner and in case of the SOI to Procurement Board.
- xxiii) That if any amount is found payable by the bidders towards, wages, allowances and statutory dues in respect of personnel or any loss to this office property, the same shall be adjusted from the security deposit of the extent of the amount so determined reserving right to recover the deficit amount through other modes of recovery including the right to terminate the agreement without notice.
- xxiv) The service provider will provide the required personnel for a shorter period also, in case of any exigencies as per the requirement of this office.
- xxv) The service provider shall provide a substitute well in advance if there is any probability of the person leaving the job due to his/her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the service provider.
- xxvi) The service provider shall be contactable at all times and messages sent by phone/e-mail/fax/special messenger from this office shall be acknowledged immediately on receipt on the same day. The service provider shall strictly observe the instructions issued by the Department in fulfillment of the contract from time to time.
- xxvii) That the Service provider on its part and through its own resources shall ensure that the goods, materials and equipments etc. are not damaged in the process of carrying out the services undertaken by it and shall be responsible for acts of commission and omission on the part of its staff and its employees etc. if this office suffers any loss or damage on account of negligence, default or theft on the part of the employees/agents of the agency, then the agency shall be liable to reimburse to this office for the same .The agency shall keep this office fully indemnified against any such loss or damage. Any accident/casualty occurred during the course of working to any staff engaged by the Agency, the responsibility will remain with the agency. For any accident or casualty occurred during the course of working to any staff deployed by the agency, the liability that will arise out of the accident will be borne by the agency. The responsibility will remain with agency and this office will no way be responsible for it or any other clause mentioned above.
- xxviii) The service provider has to provide Photo Identity Cards to the persons employed by him/her for carrying out the work. These cards are to be constantly displayed & their loss reported immediately.
- xxix) The service provider shall ensure proper conduct of his person in office premises, and enforce prohibition of consumption of alcoholic drinks, paan, smoking and loitering without work.
- xxx) All Disputes at jurisdiction of Delhi Courts.
- xxxi) The Agency has to submit Police Verification Certificate of all the personal to be employed for the services in advance.

(ix) Other Terms and Conditions of the Contract:

a. Performance Security

The Performance Security should be furnished for an amount of 10% of the Contract Value valid for a period of 60 days beyond the date of completion of all contractual obligations. The successful contractor shall furnish the performance security in the form of either an Account Payee Demand Draft in favour of " ESTABLISHMENT AND ACCOUNTS OFFICER, Dte. of Survey (Air) & DGDCö PAYABLE AT NEW DELHI or a Bank Guarantee, protecting the interests of the Government in all respects, The proceeds of the Performance Security shall be payable to the Survey of India as compensation for any loss/penalties/liquidated damages resulting from the service provider's failure to honour its obligations under the contract.

The performance security shall be returned to the Contractor on successful completion of the services for which the Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) were hired.

In case contract is awarded to a firm/agency and such firm/agency fails to provide the services of Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) at the accepted rates on the scheduled date & time, the contract awarded shall be cancelled & Performance security shall be forfeited.

b. Good Conduct of the Personnel

- i. The agency should provide the service of trained Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) and will furnish a Certificate that the Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) are trained and none of them was discharged from the service on ground of criminal charges, theft and unreliability.
- ii. The service provider shall ensure that the behavior of the Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) deployed by them is decent. The service provider shall be fully responsible for misconduct and indecent behavior by these man power so deployed. Such personnel, whose conduct is reported against, shall have to be immediately replaced.
- iii. The service provider shall furnish an affidavit that none of their Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) deputed to work under this contract will later ask for employment under the Government. If the services provided by the contractor are not found satisfactory, the contract can be terminated by Survey of India after giving a month's notice to the contract.

c. Leave to the Contractual Staff.

The agency shall deploy the full strength of personnel all the time and shall maintain a list of the reserve to provide the replacement.

d. Payment Terms

- i. Payment to the Service provider for the manpower deployed will be made on monthly basis by the office after deduction of income tax and other applicable taxes at the rates in force as per applicable laws/Acts.

- ii. Payment to the Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) should be made only by RTGS in the bank account of the individual before 7th day of each month and payment details will be submitted to this office.
 - iii. In no case any payment shall be made by our office directly to the Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Labourers (unskilled) hired, for broken periods of employment, the payment will be made on prorata basis. The Contractor shall not press a claim for any pecuniary compensation in case the payment for any particular month is delayed as a result of Administrative & Financial reasons.
 - iv. The agency shall be solely responsible for compliance with all statutory law/rules/regulations of NCT Delhi Govt / Govt of India such those concerning PF, ESI, Labour Law, Minimum wages etc. The Director Western Printing Group Palam / IBD, New Delhi shall not be liable for any contravention/non compliance on the part of the Agency. Any contravention/non compliance on the part of the agency would be constructed as sufficient ground for termination of the contract at the discretion of the SOI. Notwithstanding, in the event of the SOI being imposed with any penalty/fine etc, by any agency/authority due to non-compliance/contravention on the part of the Agency to any statutory laws/rule/regulation etc, the SOI reserve the right to recover such fine/penalty etc from the Agency by way of recovery from the bills raised by the Agency or by any other means.
 - v. Rates fixed once as per the price bid shall remain valid for the contract period. Agency is fully responsible to pay wages etc to their employee as per the minimum wages etc revised by NCT Delhi Govt / Govt of India from time to time during the contract period. The Director Western Printing Group / IBD will not bear for any increase in the wages etc during the contract period.
- e. Compensation to the deployed staff.

It is clearly understood that the Contracted Safaiwala, Mali Drivers and Technical Labourers deployed by the contractor shall be the employees of the agency for all intents and purpose. Survey of India shall have no relationship of employer and employee or master and servant with the contract staff so deployed by the agency except that they have to carry out the orders of the authorized/ controlling officers of Survey of India.

Survey of India shall not be liable for any action, direct or indirect or to any claim, damages, compensation that might become payable to the employees of the contractor under the orders of any lawful authority in the event of an accident resulting in the possible injury or death of any employee of the contractor while performing their duties within/outside the premises or damage of any other kind. The contractor shall always keep Survey of India fully indemnified against any such claim or damages.

- f. Contractor shall not be allowed to be represented by a lawyer.
- g. Compliance of statutory provisions of law.
 - i. The contractor shall observe all laws, regulations, orders and directions issued by the Central Govt, or State Govt, local authorities concerning the discharge of duties in execution of the contract. Any contravention of such laws, rules, regulations, orders and directions will be deemed to be a breach of the contract and the contractor shall be liable to all the consequences and in case of any such breaches, if Survey of India incurs any obligations then the contractor shall be responsible to reimburse to Survey of India any loss, monetary or otherwise, occasioned on account of any such breach or contravention.
 - ii. In case any person deployed by the contractor enters into dispute of any nature whatsoever, it will be the sole responsibility of the tenderer to contest the same. In case, Survey of India is also made a party and is supposed to contest the case, the cost, if any, of the actual expenses incurred towards counsel fee and other expenses shall be paid to the Survey of India by the contractor in advance on demand. Further, the contractor shall ensure that no financial or any other legal liability comes on the Survey of India in this respect of any nature whatsoever for the act done by the person of the contractor and shall keep the Survey of India indemnified in this respect.

h. Compliance with Labour Regulations

During continuance of the contract, the Contractor shall abide at all times by all existing labour enactments and rules made there under, regulations, notifications and bye laws of the State or Central Government or local authority and any other labour Law (including rules), regulations, bye laws that may be passed or notification that may be issued under any labour law in future either by the State or the Central Government or the local authority. The Contractor shall keep the Employer indemnified in case any action is taken against the Employer by the competent authority on account of contravention of any of provisions of any Act of rules made there under, regulations or notifications including amendments. If the Employer is caused to pay or reimburse, such amounts as may be necessary to cause or observe, or for non observance of the provisions stipulated in the notification/bye laws/Acts /Rules/Regulations including amendments, if any, on the part of the Contractor.

- i. The successful bidder will enter into an agreement with this office for supply of suitable and qualified manpower as per requirement of this office on these terms and conditions on Rs. 150/- Non Judicial Stamp Paper. The stamp paper will be arranged by the bidder for execution of agreement. The agreement will be valid for a period of Twelve month commencing from the deployment of personnel to this Commission and shall continue to be in force for three month in the same manner, unless terminated in writing.
- j. The service charges/rates quoted by the agency shall be fixed for a period of Twelve months and no request for any change/modification shall be entertained before expiry of the contract period. Any statutory increase in Wages / DA etc. is to be absorbed by the service provider.
- k. The successful bidder will have to enter into further Agreement with the Director, Western Printing Group, Delhi Cantt. on the Terms & Conditions listed in this Tender Document for the man power / services being provided.

(x) The contract may be terminated on any of the following contingencies:-

- a) On the expiry of the contract period ;
OR
- b) A notice at any time during the currency of services in case the services rendered by the tenderer are not found satisfactory;
OR
- c) For committing breach of any of the instructions/terms & conditions of the tender /contract by the tenderer;
OR
- d) On assigning the contract or any part thereof or any benefit or interest therein or there-under by the tenderer to any third person or subletting the whole or a part of the contract to any third person ;
OR
- e) On contractor being declared insolvent by the competent court of Law.
OR

- f) During the notice period for termination of contract, in the situations contemplated above, the contractor shall keep on discharging his duties as before till the expiry of the notice period. It shall be the duty of the contractor to remove all the persons deployed by him on termination of the contract (on any ground whatsoever) and to ensure that no person creates any disruption/ hindrance/problem of any nature to the SOI.
- (xi) The undersigned reserves the right to accept or reject any or all the tenders without assigning any reason whatsoever.
- (xii) In the event of any dispute or difference arising out of or in any way touching or concerning this tender whatsoever (except as to matters the decision of which is specifically provided under this contract), the same shall be first sorted out by the Director, Western Printing Group, Delhi Cantt.-10 / IBD, New Delhi. If the dispute persists and remains unresolved, it will referred to the sole arbitration Surveyor General of India, Dehradun or any person appointed by him. The award of such arbitrator shall be final and binding on both the parties hereto.

CHECK LIST OF DOCUMENTS SUBMITTED

| Sl.No | Documents to be submitted | Submitted | Not Submitted | Remarks |
|-------|---|-----------|---------------|---------|
| 1 | Copy of Registration of firms | | | |
| 2 | Copy of Registration Certificate of EPF | | | |
| 3 | Copy of Registration Certificate of ESI | | | |
| 4 | Copy of License to provide manpower . | | | |
| 5 | Copy of Income Tax Return for last 2 years | | | |
| 6 | Copy of Service Tax Registration | | | |
| 7 | Copy of PAN/TAN Card | | | |
| 8 | List of clients with duration and quantum of work executed for them | | | |
| 9 | Proof of experience | | | |
| 10 | Last 2 years audited statement from Chartered Accountant | | | |
| 11 | Earnest Money Deposit (Bank Draft) of Rs.80,000/- | | | |
| 12 | Tender Fees Rs. 500/- | | | |

Signature of Bidder Seal of Establishment

Full Name of Bidder with address and date

| PROFORMA FOR TECHNICAL BID | | |
|----------------------------|---|------------------------------|
| Sl. No. | Particulars | To be filled by the tenderer |
| 1. | Name of the Agency | |
| 2. | Date of establishment of the agency | |
| 3. | Detailed office address of the Agency with office Telephone Number, Fax Number and Mobile Number and name of the contract person | |
| 4. | Whether registered with and holding license from all concerned Government Authorities including registration under Contract Labour (Regulation & Abolition) act, 1970.(Copies of all certificates of registration to be enclosed) | |
| 5. | PAN/TAN Number (Copy to be enclosed) | |
| 6. | Labour License Number (Copy to be enclosed) | |
| 7. | Service Tax Registration Number (Copy to be enclosed) | |
| 8. | EPF Registration Number (Copy to be enclosed) | |
| 9. | ESI Registration Number (Copy to be enclosed) | |
| 10. | Whether the firm is blacklisted by any Government Department or any criminal case is registered against the firm or its owner/partners anywhere in India. (If no, a certificate is to be attached in this regard) | |
| 11. | Length of experience in the field | |
| 12. | Experience in dealing with Govt. Departments (indicate the names of the Department and years of dealing with those Departments and attach copies of contract orders placed on the agency. | |
| 13. | Whether the undertaking regarding acceptance of the terms and conditions have been duly signed, in token of acceptance of the same, is attached. | |
| 14. | Whether agency profile is attached? | |
| 15. | List of other clients | |
| 16. | Financial turnover of the tendering company/firm/agency for the last 2 financial year with supported documents (copy of balance sheet, duly certified by Auditors/ CAs to be attached) | |
| 17. | Whether any show cause notice was ever issued by the Office of the Labour Commissioner or any Government Agency? If so, details thereof (Please attached the copies of communications, if any). | |

Signature & Seal of the Firm

UNDERTAKING FOR
TENDER OFFER/QUOTATION

The Chairman,
Combined Procurement Board,
Directorate of Survey (Air) & DGDC,
Wing No. 04V, IInd Floor, West Block No. IV,
R.K. Puram, New Delhi -110066

After having examined the tender documents including all Annexures, we offer to supply the services of Drivers, Safaiwala, Mali, Typist (Hindi/English) and Technical Tabourers (Unskilled) in accordance with the said tender document.

We undertake, if our tender offer is accepted to enter into the contract and commence the services within 07 days calculated from the date of signing of the Contract Agreement. (Performa of contract agreement as per Annexure- E)

If our tender offer is accepted we will submit a Bank Guarantee/DD for a sum of 10% of the Contract Value for the due performance as Performance Security (Annexure-F) of the Contract.

We hereby agree to abide by this Tender offer for 90 days and the same shall remain binding upon us and may be accepted at any time before the expiry of that period.

We are aware that you are not bound to accept the lowest or any offer you may receive.

Dated this ___ day of _____ 2017.

Signature:

(_____)

Duly authorized to sign the tender offer for and on behalf of

PERFORMA FOR PRICE/FINANCIAL BID

| Description of Manpower/ services (on Contract basis) | Break-up of details of the Rate (Minimum Wages, DA, EPF, ESIC, Adm./Service Charges, Bonus, any other charges and Service Tax etc.) | | | | | | | | | | Unit Consolidated Rate (Per man / per month) (in Rs.) (Rates quoted must be written in words also) |
|---|---|-----------|-----------------------------|--------------------------|--------------------------|--------------|-------------------|----------------|------------------|-------------|--|
| | Mini-mum wages @Rsí .. | DA @Rsí . | EPF/EDU Charges @Rs..... .% | ESIC Charges @Rs..... .% | Service Charges @Rs..... | Bonus @Rsí í | Any other Charges | Total (1 to 7) | Service Tax í .% | Grand Total | |
| Sl. No. | 1. | 2. | 3. | 4. | 5. | 6. | 7. | 8. | 9. | 10. | |
| Drivers | | | | | | | | | | | |
| Safaiwala | | | | | | | | | | | |
| Mali | | | | | | | | | | | |
| Typist (Hindi/English) | | | | | | | | | | | |
| Technical Labourers (unskilled) | | | | | | | | | | | |

- Note :
- i) If a firm quotes Nil against service charges the bid shall be treated as non responsive and will not be considered.
 - ii) In case the bidder wish to add an item for which he has to quote a rate, bidder is free to do so under row öother charges, if anyö with particulars of the item.

SIGNATURE OF AUTHORISED PERSON
SEAL OF THE FIRM
POSTAL ADDRESS

Annexure-E

CONTRACT AGREEMENT

(Agreement to be executed on a Non-judicial Court Stamp of Rs. 150/- value)

AGREEMENT IS MADE on this _____ day of _____ Two Thousand Fifteen between _____ (hereinafter called "the Service Provider or Contractor") on one part and the Director, Western Printing Group/ IBD, New Delhi Survey of India (hereinafter referred to as the "Government") on the other part.

WHEREAS the Service Provider has tendered to the Chairman, Procurement Board for providing the servicing of Man power as per the instructions given at the prices or rates mentioned in the Bid Form and whereas such tender has been accepted and the contractor has deposited with the Government the sum of Rs. _____ (Rupees only) as performance Security for the fulfillment of this Agreement. Now it is hereby agreed between the two parties as follows:

1. The contractor has accepted the contract on the terms and conditions listed in the Tender Document of the Tender Notice No. S- 229 /15-A-S (Contract Service) Dated - 03-02-2017 which will hold good during the period of this agreement.
2. Upon breach by the contractor of any of the conditions mentioned anywhere in the Tender Document, the Government may issue a notice in writing and put an end to this agreement without prejudice to the right of the Government to claim damages for antecedent breaches thereof on the part of the Service Provider and also to reasonable compensation for the loss caused by the failure of the contractor to fulfill the agreement as certified in writing by the Government whose certificate shall be the conclusive evidence of the amount of such compensation payable by the contractor to the Government.
3. The Service Provider has deposited with the Government a performance Security Deposit of Rs 1 1 1 . as security for compliance and performance in accordance with the Contract. Upon the successfully completion the contract, Performance Security Deposit will be returned to the Service Provider within 3 months time after the expiry of the contract without interest and after deducting any sum due by the Service Provider to the Government under the terms and conditions of this agreement.
4. This agreement shall be valid for 12 months only and shall remain in force until 3 months after the expiry of the contract period.
5. Not with standing anything contained herein the tender and acceptance forms contained, the Government shall not be bound to take the whole or any part of the estimated manpower mentioned herein and may cancel the contract at any time upon giving one month's notice in writing without compensating the Service Provider in anyway whatsoever.
6. In consideration of the payments to be made by the Government to the Service Provider as mentioned in the Tender Document, the Service Provider hereby agree to provide to the Government the Drivers, Safaiwala, Mali & Technical Labourers (Unskilled/semiskilled) and to remedy shortcomings/deficiencies therein, if any, in conformity with the terms and Conditions of the Contract.
7. In witness thereof the service provider M/s _____ has set his hereto and the Director, Western Printing Group, Delhi Cantt.-10 / International Boundary Directorate or his authorized representative has on behalf of the Government of India affixed his signature and sea thereto on the day and the year noted above.

Contractor

Survey of India:

Witness: _____

Witness _____

Place : DELHI

PERFORMANCE SECURITY FORM

To

The E. & AO.

WHEREAS M/s _____(Name of Service Provider hereinafter called "the Service Provider" has undertaken Contract No.____dated_____2017 to provide manpower _____ (Description of Services) hereinafter called the Contract.

AND

WHEREAS it has been stipulated by the Government in the said Contract that the Service Provider shall furnish to you a bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Service Provider's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Service Provider a guarantee;

Therefore, We hereby affirm that we are Guarantors and responsible to you, on behalf of the Service Provider, up to a total of (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon the Government's written demand declaring the Service Provider to be in default under the contract and without cavil or argument, any sum or sums within the limit of as aforesaid, without your requiring to prove or to show reasons for your demand or the sum specified therein.

This guarantee is valid until the _____ day of _____ 2017.

Signature and Seal of Guarantors

Date:-----

Address:-----
